



Support near you to help with winter worries

Neighbourhood Winter Services Guide Higher Blackley, Harpurhey and Charlestown



- Local foodbanks and Warm Hubs
- Advice on finances, energy and much more
- Other local offers to help you this Winter in the neighbourhood and nearby.

Call Manchester's free Cost of Living Advice Line **0800 023 2692**

Open Monday to Friday, 9am-4.30pm

Text us on **07860 022 876** manchester.gov.uk/coladvice

North Manchester Winter Support

Local services that can help you

If you need help and support this Winter, there are a wide range of local services that are there to help you if and when you need them. From food support to money advice, and staying connected, help is at hand in your neighbourhood and nearby. Please don't be afraid to ask for support if you need it and make contact with the services listed below.



Local food banks and meal offers.

Humans MCR community grocers

Provides access to meat, fish, dairy and other groceries for a small weekly charge which is much reduced from normal prices. Delivery based service and delivery day is dependent on location. There is a yearly membership fee of £5 and a small fee for the weekly shop ranging from £6.75 for a single adult through to £20.75 for a family of eight.

- Visit <https://humansmcr.org/grocers/> to register or call 0161 243 0171
- Delivering Monday-Friday each week excluding public holidays.

The Bread and Butter Thing

The Bread-and-Butter Thing is a charity that offers affordable, healthy food. Pay £7.50 for £35 worth of shopping. Text 07860 063304 with your full name, postcode and the name of the HUB you'll be collecting from. Local hubs are:

- Blackley Community Hub – collections on Thursday 10:30pm until 1pm.
- Lily Lane Primary School – collections on Tuesday 1.30 until 2pm
- Manchester Communications Academy – Tuesday 3:30 until 4pm
- Gateway – Church of the Saviour – collections on Monday 1:30 until 2pm.

Humans MCR - emergency food parcels

Provides emergency food parcels to households. Delivery based service. Referral required from a health professional, school or support service.

- Referral partners should email info@humansmcr.org to receive the online referral form.
- Delivering Monday-Friday each week excluding public holidays.

The Church of the Apostles – social supermarket

Membership provides access to low cost food, household goods, gifts and toys when available. Supports people who are within a 15 minute walk

- Tuesday 12noon to 4pm, Wednesday 12noon to 7pm, Friday 12noon to 4pm and Saturday 12noon to 2pm
- Located at Church of the Apostles, Ridgway Street, Miles Platting M40 7FY.

ReflectTeen

Provides food parcels to families and also provide support for youth development and family wellbeing. Booking is essential, children must be under 16 and commit to attend a skills programme.

- Call 0161 900 8083 or email admin@reflectteen.org.uk
- Located at 310 Broadhurst Community Centre, Lightbowne Road. M40 0FJ



Social, wellbeing and befriending groups.

Manchester Cares

Manchester Cares tackles loneliness and isolation across the city by bringing older and younger neighbours together.

It includes the one-to-one friendship programme Love Your Neighbour which provides people with someone to chat to on the phone or in person once a week for company and conversation. They also provide social clubs and outreach work.

- If you would like to join the programme or know someone who is lonely and would benefit then you can call 0161 207 0800 or visit www.manchestercares.org.uk/contact

Caritas – North Manchester

Caritas Connecting Older People provide various activities and social events to reduce social isolation and loneliness amongst people over 50 in North Manchester. Based in Collyhurst, Caritas Connecting Older People supports older people in our community by promoting independence, reducing isolation and empowering through connections, practical support and activities.

Help varies from a friendly 'chat and check' to escorting people on their weekly shop and other regular activities. That can include supporting discussions with the housing, benefits, health services and contact with GPs/Consultants and lifts to a range of appointments.

- Call 0161 207 0800 or email stjosephs@caritassalford.org.uk

Need support with your mental health? You can contact the Mind infoline on 0300 123 3393 for advice. Greater Manchester Mental Health also run a 24/7 helpline on 0800 953 0285 for crisis or urgent support.

this Winter.



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Support and advice.

Blackley Community Hub

Various support on offer which changes on a weekly basis. The Blackley Community Hub is a place where any member of the community can gain advice and support around a wide range of topics. They work with a number of organisations and agencies to deliver much needed support that research has shown hasn't been accessible to the Blackley community.

- Based at St Paul C of E Church on Victoria Avenue M9 6RA
- Visit their facebook page, call 0161 740 5231 or email hbccmanc@outlook.com for information on what's on.

North Manchester Community Partnership

Providing digital support and training including Manchester Move, Universal Credit or any other online benefit application, Council tax, school applications, help with any online forms, view your rent account, help with online basics such as email, uploading documents etc. Data and device bank advice. Everyone welcome to drop in.

Call 0161 792 9760 or email hello@nmcp.org.uk for more information. Local sessions take place at:

- **Harpurhey Sure Start**, Upper Conran St M9 4DA - alternate Thursdays 12noon to 4pm
- **Simpson Memorial Hall**, 361 Moston Lane, Moston M40 9NB - Monday and Wednesday 9am to 3pm
- **No 93 Harpurhey**, 93 Church Lane M9 5BG - Tuesday 10am to 2pm and Thursday 10am to 12.30pm
- **Caritas Collyhurst**, Nobby Stiles Drive M4 4FA - Wednesday 12noon to 2pm
- **Lalley Centre**, Eggington Street, M40 7RG - Wednesday 10 am to 2pm
- **Northwards Housing**, White Moss Rd, Blackley M9 6NZ - Monday 9am to 1pm
- **Newton Heath Library**, 2 Old Church St M40 2JF - Monday 1.30 to 4pm

Across Ummah

Across Ummah CIC is a VSCE organisation that works across Manchester to reduce crisis in family, health and mental wellbeing.

- Find out more at www.acrossummah.com

The Chatterbox Project

Community centre and gardens, offering support and activities for all ages.

- Chatterbox, 70 Booth Hall Road, M9 7BL
- Call 0161 795 6162 or email info@chatterboxproject.com for more information
- **Winter Warm Wednesdays**, 9.15am to 2pm - refreshments, support and signposting to services
- **Food Pantry** - Mondays, 1.30pm - 2.30pm.

No. 93 Wellbeing Centre

Community hub, including gardening, relaxation, exercise and mental health support sessions.

- Informal drop-in 10am to 3pm, Monday to Friday.
- No. 93, 93 Church Lane, Harpurhey, M9 5BG
- Call 0161 271 0908.

NEPHRA Good Neighbours, Moston

Various support on offer which changes on a weekly basis. Open to all, offering advice and support around a wide range of topics. Community allotment space, classes, events, meals on wheels service, befriending scheme and lunch club.

- 27 Parkfield Road North, Moston, M40 3TB
- Call 0161 637 6788 or 07368 353293 or email office.nephra@gmail.com



Other local activities in the area.

Soundpaths

Get active with these pre-designed walking routes that are accompanied by a bespoke soundtrack of sounds, spoken word and music compiled by a composer. One walk is in Moston and the other one is Boggart Hole Clough.

- Visit www.soundpathsmoston.com to download

ReflecTeen Afterschool Club (Moston)

For children and young adults aged 6-16 years of age on Mondays, Wednesdays and Fridays between 4pm and 6pm

- Held at Broadhurst Community Centre. Lightbowne Road, Moston M40 0FJ
- Call 07984 762 029 or email admin@reflecteen.org.uk to find out more





COVID and Flu are about this Winter - Get your Flu vaccination and COVID winter booster!

Those eligible, which includes everyone over 50, are urged to get both the Autumn COVID booster and the flu vaccine so you not only avoid getting ill yourself, but also so you don't pass either virus to anyone else.

You can find out about if you can get it and where to get your vaccinations at www.manchester.gov.uk/getmyjab or by calling **0800 840 3858**. It's open five days a week from 9am to 5pm with a translation service available.

Thank you to all voluntary groups and organisations for providing these services and information, we genuinely value your support in keeping our residents healthy and well.

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